Get Ready for iOS and iPadOS 14
Checklist for IT

iOS 14 brings a fresh look to everyday tasks and iPadOS 14 pushes iPad even further with powerful productivity updates. Follow this IT checklist to create a great experience for your users from day one.

Learn about the features and developer opportunities.

- ☐ Get familiar with features and capabilities for iOS 14 and iPadOS 14.
- ☐ Discover ways to develop apps that are more powerful than ever with iOS 14 and iPadOS 14.
- ☐ Find tools and resources for enterprise developers.

Scale your internal iOS and iPadOS beta program.

- ☐ Enroll your Apple support team in the AppleSeed for IT program if you haven't already.
- ☐ Coordinate your plans with your Apple Systems Engineer, AppleCare Account Manager, or Channel Account Manager.
- ☐ Expand your internal cross-functional team for testing.
- ☐ Review the latest release notes, back up your data, and download the betas from the AppleSeed portal.
- ☐ Access the Feedback Assistant app and test your everyday workflows.
- ☐ Get involved in the discussion board and share your knowledge with other participants.

Test your IT systems.

- ☐ Complete the IT infrastructure survey in the AppleSeed for IT portal.
- ☐ Get test plans from Apple that include topics such as MDM, SSO, Wi-Fi, VPN, and Exchange.
- ☐ Check with your MDM and app vendors about their timetable for feature support and whether they offer a beta.
- ☐ Report bugs and submit enhancement requests to Apple through Feedback Assistant.

Validate your apps and plan for new features.

- ☐ Join the Apple Developer Program and download tools for developers.
- ☐ Check that your list of internal and third-party app developers is up to date.
- ☐ Prioritize your apps for testing, starting with internal and key App Store apps.
- ☐ Develop to take advantage of new features and enhancements enabled by iOS 14 and iPadOS.

Plan your rollout communications.

- ☐ Draft an email announcement to employees for launch day.
- ☐ Publish an internal website or wiki with FAQs and support information.
- ☐ Schedule lunch and learn sessions, launch calls, and webinars.